Boston Properties AED Program Tenant Frequently Asked Questions

To help answer some of the questions recently posed by tenants regarding Boston Properties' Automated External Defibrillator (AED) Program, contained below are the answers to the most common FAQs, which provide information about the program, training and other related issues.

What is the purpose of the Boston Properties AED Program?

The goal is to provide an automated external defibrillator program which is designed for volunteer trained responders who may be available to provide assistance in cardiac emergencies in the <u>first floor lobby of buildings</u> controlled by Boston Properties.

Why is the Boston Properties' AED Program NOT designed to respond to cardiac emergencies in tenant controlled spaces or in common areas other than first floor entrance lobbies?

The American Heart Association has established a time period of 3 minutes to reach a victim to provide effective assistance. Due to the multiple variables in each building and the individual design of each tenant's space, it is not practical for Boston Properties alone to provide coverage for a responder to reach a victim in other areas of the building within the time period determined by the American Heart Association to provide effective assistance. We encourage all of our tenants to consider implementing their own AED program within their leased space.

How can tenants implement their own AED program?

Any tenant who is interested in implementing their own AED Program may contact David Fogg of Zoll Medical Corporation (Zoll) at 800-348-9011 extension 9748 or dfogg@zoll.com. Zoll will provide information on how to procure the AED units, coordinate training and implement the overall program. Additional information is available from the American Heart Association at http://www.americanheart.org/downloadable/heart/110262192170770-2272%20AED%20ImplementGuide.pdf

What if I am not in a position to implement a full AED program, but would still like training and learn more about using an AED?

David Fogg of Zoll Medical Corporation (Zoll) at 800-348-9011 extension 9748 or dfogg@zoll.com can also assist in coordinating training opportunities for interested tenants who simply just want to learn how to use an AED, without a full AED program implementation. Alternatively, contact the American Heart Association Instructor Network at 1-877-AHA-4CPR. They will provide information for all of the training opportunities in your local area. There are typically multiple options in every local area.

Who can use the Boston Properties provided AED?

Any <u>trained volunteer</u> who is willing to provide assistance to a victim can use the AED. This includes building staff, tenant employees, visitors and guests. It is important to emphasize that corporate AED programs, including the Boston Properties program, are based upon <u>volunteer</u> trained responders and are designed to obtain the benefit of Good Samaritan Laws which provide protection from liability for <u>trained</u> users of AEDs <u>under an AED program</u>.

Who should I call if I have a medical emergency situation in the building that may require AED assistance?

CALL 911. It is imperative to get EMS on the way.

The Boston Properties AED program should not be considered a substitute for the standard medical assistance emergency procedures. The Boston Properties AED program is designed to make an AED available in the first floor lobbies of buildings controlled by Boston Properties for use by any trained volunteer responder that <u>may be available and</u> willing to provide assistance until the arrival of EMS.